Orchestration Signals in the Classroom: Managing the Jigsaw Collaborative Learning Flow

Davinia Hernández-Leo, Raul Nieves, Ernesto Arroyo, Andrea Rosales, Javier Melero, Pau Moreno, Josep Blat

GTI, ICT Department, Universitat Pompeu Fabra, Roc Boronat 138, 08018 Barcelona, Spain {davinia.hernandez, raul.nieves, ernesto.arroyo, andrea.rosales, javier.melero, pau.moreno, josep.blat}@upf.edu

Abstract. The orchestration of collaborative learning processes in face-to-face physical settings, such as classrooms, requires teachers to coordinate students indicating them who belong to each group, which collaboration areas are assigned to each group, and how they should distribute the resources or roles within the group. In this paper we present an Orchestration Signal system, composed of wearable Personal Signal devices and an Orchestration Signal manager. Teachers can configure color signals in the manager so that they are transmitted to the wearable devices to indicate different orchestration aspects. In particular, the paper describes how the system has been used to carry out a Jigsaw collaborative learning flow in a classroom where students received signals indicating which documents they should read, in which group they were and in which area of the classroom they were expected to collaborate. The evaluation results show that the proposed system facilitates a dynamic, visual and flexible orchestration.

Keywords: computer-supported collaborative learning, orchestration, ubiquitous wearable devices, flexible learning flow

1 Introduction

Physical spaces, such as classrooms or the playground, have a relevant role in collaborative learning since they can bring students together and shape their interactions [1, 2]. The characteristics of a particular space can encourage experimentation, exploration, collaboration, and discussion. The introduction of technologies in physical educational spaces has brought new possibilities that are transforming the learning experiences [3]. Computational artifacts such as media representation systems, remote interaction systems, room-scale peripherals and devices such as handhelds have moved from being conceived as means to support distance communication and learning to be elements embedded in augmented physical spaces that can enrich face-to-face learning experiences [4, 5]. Teachers can design new learning strategies according to their perceived affordance regarding the properties of these technologies [6].

Technology-enhanced educational spaces go beyond the desktop computing by using interactive artifacts and computing facilities derived from three fields: tangible user interfaces, ubiquitous computing and augmented reality [7]. Tangible user interfaces involve explicit contact with the computing artifacts such as tabletops, smartboards, multitouch screens and tangible building blocks [8, 9, 10, 11]. Ubiquitous computing deals with situating and embedding devices within a space so that computational power is available everywhere and the interaction with the devices is mediated through this space. This is now possible due to improvements in computing power, hardware size, wireless communications, power management, and software architectures. Ubiquitous computing offers new possibilities for helping people organize and work collaboratively, mediating social interactions in technology-rich spaces. Ubiquitous computing devices used to support learning settings include light-weight and roomware awareness tool devices [12], mobile phones, QR codes, radio-frequency identification tags and GPS [13, 14, 15]. The devices can incorporate sensors, actuators or both, and can also be network linked. These tangible and ubiquitous devices are augmenting the reality, in the sense that they overlay and add digital information to real objects or integrate computer power into them [5, 16].

In this paper, we introduce a system that adds digital orchestration information to ubiquitous devices that can be worn by students. This orchestration information refers to coordination aspects of collaborative learning processes [17], such as group formation indicators, signals to indicate the distribution of resources during the activity, etc. While the orchestration problem has been to a large extent solved in the context of PC-oriented learning environments (see for example the collaborative learning flows created with Collage and run in IMS LD compliant systems [18]), no solutions have been proposed to provide coordination information to students in wearable devices so that the use of a PC is not required and, therefore, more agile dynamics in different spaces are enabled. We have considered low-cost wearable devices in contrast to mobile phone-based approach because, on the one hand, phones tend to be more expensive, sometimes it is difficult for a teacher to ensure that every student will own one which is compliant with the system requirements, and students can lose the concentration on the activity if they play with other mobile applications. On the contrary, wearable devices could be designed so that they are more visual and generic and can be used by students at any educational level in the classroom, the playground, etc.

The system, named Orchestration Signal system, has been used and evaluated in a real learning situation where 27 students are expected to follow a Jigsaw collaborative learning flow [19] for the collaborative analysis of three cases. According to the Jigsaw pattern, in a first phase students read individually one of the cases, in the second phase they meet in expert groups with other students that have read the same cases, and finally, in the third phase, the students join Jigsaw groups composed of students that have read different cases so as to solve a common problem that required the knowledge studied in the three cases. The research questions explored in the evaluation are: Does the orchestration signals enable/facilitate the coordination of the Jigsaw learning flow in the classroom? Are the orchestration signals flexible enough to deal with unexpected situations? Are the characteristics of the prototype usable for

the purposes of the Jigsaw learning flow orchestration? What aspects need/can be improved?

The remainder of the paper is structured as follows. Section 2 describes the design, functioning and modules of the Orchestration Signal system. Then, section 3 explains the activity and educational context where the system has been used for its evaluation. The evaluation results are presented in section 4. Finally, section 5 is devoted to conclude the paper and indicate the future lines of research derived from this research work.

2 The Orchestration Signal system prototype

The Orchestration Signal system prototype includes multiple Personal Signal devices (PS-device), which have visualization module and a communication module, and the Orchestration Signal manager (OS-manager), a graphical user interface to monitor and control the experience. As illustrated in Fig. 2, the PS-device visualization module displays several color combinations associated to signals that teachers would like to send students for indicating orchestration aspects of the collaborative learning flow, such as resources distribution or group formation. It consists of 4 leds (red, green, blue and yellow), which can be turned on and off individually or in pairs trough a communication module. This module includes a transceiver RF12B that allows the PS-device to be remotely controlled by a central computer from up to 100 meters away. A central computer (e.g., the PC in the classroom or the teachers' laptop) runs the OS-manager where teachers can configure the orchestration signals to be transmitted to the PS-devices.

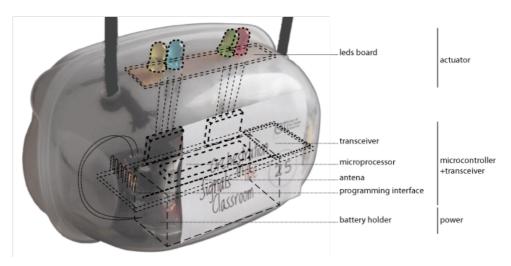


Fig. 1. Personal Signal device (PS-device)

The hardware used in the development of the PS-devices is based on JeeNodes, a low-cost Arduino clone board [20]. The board is powered by 3 AA batteries and includes an ATmega328 microcontroller which supports embedding programmed logic.

The system includes a master node that relays commands between the computer with the OS-manager and each PS-device. The communication is unidirectional in order to avoid message sequencing and bottlenecks. Moreover, the data sent is coded into only 1 byte in order to optimize communication speed data transfer rate.

The central computer hosts the OS-manager with a uni-directional serial link with the master node. The OS-manager interface visualizes a canvas box associated to each PS-device (see Fig. 2). In each canvas teachers can configure two possible types of signals (a color or a combination of two colors) to be sent to each device. Besides the OS-manager has three buttons for controlling batch message transfer. Two of the buttons send either the first or second color combination that each PS-device is setup to. The third button turns all units off.

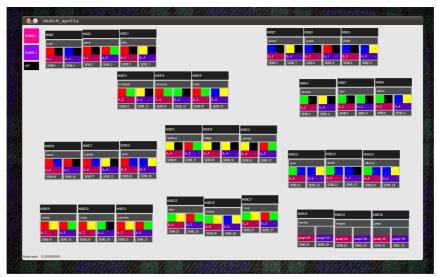


Fig. 2. Orchestration-Signal manager (OS-manager)

A unique number that matches the internal configuration and external labeling of each device identifies each PS-device in the OS-manager. The graphical box representing each device in the OS-manager also holds an input text-field to be filled with the name of the student for quicker identification. Bellow each box, a small button allows for individual signal transfer, in order to enable testing, individual correction, and group-membership readjustment. Each box can be freely dragged and dropped within the canvas, so that teachers can order them for a comfortable use (for example, arranging them to emulate the physical classroom arrangement).

The physical casing of the PS-devices was selected to be physically and visually unobtrusive so as to minimally disrupt the user's activity. The devices can be moved and rotated freely around the participants' neck to allow for a better viewing angle, or to share and match their visual indicator to that of their partners. The visual signal

indicator is also located on a surface oriented to optimally display the illuminated led lights when seen from above. Finally, the casing is low-cost for a prototype and can be easily replaced.

3 Activity based on the Jigsaw collaborative learning flow

The activity proposed for testing the Orchestration Signal system prototype is framed in the context of a master seminar on Education & Media Communication. A total of 27 students, with 12 different nationalities – 6 men and 21 women, were enrolled in the seminar. Most of them (20) had a media communication or journalism background, 3 are pedagogues, and the remainder had a diverse background. All of them are interested in the educational field, however their use of educational technologies is limited (for example, only 4 have used the Moodle platform, and 1 has used the Blackboard management system). Table 1 summarizes the design of the activity following the structure of the Jigsaw collaborative learning flow pattern.

Table 1. Design of the activity according to the Jigsaw collaborative learning flow

Phases of the Jigsaw Collaborative Learning Flow Pattern [19]	Specific activity in a scenario for the collaborative reading of three cases on the use of ICT in Education	Distribution in the classroom and signal required
Initial phase: Jigsaw Groups are formed in order to collaboratively solve a global problem or task. This problem is divided into sub-problems. Each student in a Jigsaw Group studies a sub- problem.	Since there are three cases (A, B, C), the Jigsaw groups need to be formed by a minimum of three members (each of them having read a different case). Since 27 students are enrolled in the course, it is expected that 9 students will read each case and, therefore, 9 Jigsaw groups will be formed. In this phase each student reads the assigned case (A, B or C) and answers a number of proposed questions about the case.	In this initial phase, since the activity is individual, the members of each Jigsaw group do not need to be physically close in the classroom, however they should pick one case (out of three) so that in each member of a Jigsaw group reads a different case. Orchestration signal required: indicating the case to pick
Expert phase: Students having worked on the same sub-problem meet, forming Expert Groups, in order to exchange ideas about their sub-problem.	In order to have Expert Groups of a reasonable size, a total of 6 Expert groups will be formed (there will be two Expert Groups on the same case, each of them with 4 or 5 students having read the same case). The members of each Expert group will meet in order to reflect on the case and discuss their answers to the questions.	Expert groups will meet in a specific work area of the classroom so that they are close to each other. These areas should be as much separated as possible from each other. Orchestration signal required: indicating expert groups and group working areas
Jigsaw phase: Students of each Jigsaw Group meet again and each member contributes with their expertise in order to solve the global problem.	The three members of each Jigsaw group will meet and compare the cases from the perspective of the proposed questions (which are common to the cases). The group must complete an online form with an agreed description of the differences identified in the cases for each question.	Jigsaw groups will meet in a specific work area of the classroom so that they share a PC and are close to each other. These work areas should be as much separated as possible from other Jigsaw groups. Orchestration signal required: indicating Jigsaw groups and group working areas

The activity consisted in the collaborative reading of three cases explaining different real scenarios that apply ICT to enhance learning. The cases included a narrative describing the scenarios and a set of questions that students had to answer. Table 2 also specifies the expected number of groups and members as well as the requirements regarding the distribution of resources and spaces in the classroom and, in consequence, the signals needed in order to indicate students the orchestration aspects of the activity.

The signals associated to individuals (students) were distributed using the Orchestration Signal system. However, the signals needed to identify the cases and the group working areas or spaces were built using color cardboards, so that they matched the LED colors, such as those in Fig. 3.



Fig. 3. Color cardboards to signal the collaboration working areas

4 Evaluation

To evaluate the research questions posed in the introduction regarding the facilitation of the orchestration and usability of the approach, we followed a mixed evaluation method [21] combining quantitative and qualitative data and the use of several data gathering techniques. These data are triangulated [22] in order to provide trustworthy results. The data gathering techniques were: observations collected by 2 researchers – they noted down information regarding timing, incidents, use of devices, etc.; post-questionnaires with closed and open questions for students; and post-questionnaires with open questions for teachers. Two teachers of the seminar completed this questionnaire. They did not belong to the research team proposing the Orchestrating Signal system.

Table 2 describes the actual enactment of the experience in comparison to the expected situation summarized in Table 1. The table lists incidents of different nature that occurred in the different phases of the activity, the resulting composition of expert and Jigsaw groups and the time that was needed for accomplishing the orchestration aspects and performing the tasks. Fig. 4 shows some images illustrating the use of the PS-devices.

Table 2. Actual enactment of the experience (as annotated by the observers)

Phases	Incidents	Actual enactment vs. what was planned	Actual timing
		- The distribution of cases in the S-manager had to	
	- 3 students	be changed so that each case was read by a	Presenting the whole
		balanced number of 8 students (not 9 as expected).	activity: 10 minutes
		The configuration of groups were also changed so	Orchestration: 1 minute
	did not attend	that expert groups were composed of 4 members, and	(teacher sends signal and
	the class	every Jigsaw group (8, not 9 as expected) included 3	students receive signals),
	(total number	members, each of them expert in a different case	2 minutes (students pick
Initial	of students in	- 23 students picked and read the correct case, pre-	their cases marked with
phase	the class: 24)	assigned by the teacher in the S-manager, according	colors – corresponding to the signals), total of 3
F		to the signals received in their PS-device	minutes
	- The red led	- 1 student picked and read an incorrect case (case	
	of PS-device	B), not the one pre-assigned by the teacher in the S-	Task (reading the case):
	n° 24 did not	manager (case A), since the student only saw the	12 minutes
	work	green signal in the PS-device (not the green-red	
		signal as expected)	
		- Case A was read by only 7 students, case B was read by 9 students, case C was read by 8 students	
		- Because of the problem with PS-device 24, 1 of the	Orchestration (receiving
	- Student with	expert groups was composed of 3 members and	the signal and joining the
	PS-device nº	another expert group was composed of 5 members	expert group in the area
	15 had to	- The student with PS-device 15, leaving the class,	of the classroom
Expert	leave the	was a member of the group with 3 members,	indicated with a similar
phase	class during	therefore this group finished with activity with only	signal): 2 minutes
	the expert	2 members	Task (discussing the
	phase	- At the end of the expert phase, only 6 students were	case): 15 minutes
	1	expert in case A	
		•	Orchestration (receiving
Jigsaw phase		- The Jigsaw groups composition was changed	a new signal and joining
		again in the PS-manager so that all the groups had at	the expert group in the area of the classroom
	- No incidents	least one member expert in every case. A total of 6	indicated with a similar
		Jigsaw groups were defined, 5 of each composed of	signal): 1 minute
Prince		4 members and 1 formed of 3 members. While	,
		each had a member expert in case A, 5 of the groups	Task (explaining cases,
		have 2 experts either in case B or C	completing on-line form): 20 minutes





Fig. 4. Pictures taken during the experience

The analysis of the data shows that the experience was successful in the orchestration of the Jigsaw collaborative learning flow (see Table 3). The system enabled a distribution of signals to the personal devices worn by the students, so that students knew automatically, and without "social indications" by the teachers, which case they should read and to which group they belong. As a result, the teachers' orchestration workload decreased as compared to their previous experiences (S1-2, T1-2). Besides configuring the OS-manager, the orchestration tasks carried out by the teacher were limited to explaining the meaning of the signals, distributing the cardboard signals to identify collaboration areas in the classroom and noting when the phases finished (the colors of the cardboards matched with the group signals received in the PS-devices; S3, O12).

Most of the students found the approach useful (84% rated it as quite or very useful). Those students not finding it useful indicated that the system was not indispensable to carry out the activity (S4-5-6). A critical element that led to the successfulness of the orchestration was the flexibility supported by the approach. Despite the unexpected incidents (O4-5) that occurred during the experience, teachers were able to re-configure the design of the orchestration transparently to the students (T3-4). Though it is true that the activity could have been carried out without the use of the system, the provided transparent flexibility and the decrease in the orchestration workload represent important added values of the approach. The relevance of these values is higher if we consider a higher number of students involved in the whole activity. Moreover, students and teachers highlighted the agile, dynamic and engaging collaboration achieved using the system when compared to their previous experiences (S7-15, T5). The timing reported in Table 2 also shows the agile enactment of the activity.

Table 3. Findings: Facilitating flexible orchestration in the classroom

Supporting data		
	(S, comments of students; T, comments of teachers;	
Findings	O, observations by researchers)	
The collaborative learning flow was followed as desired according to the Jigsaw intrinsic constraints (every expert group had more than 2 members, and every Jigsaw group included at least a member expert in each case). The Orchestration Signal system was not indispensable to achieve the orchestration, however, it decreased the teachers' workload and required attention to the orchestration of students when distributing the cases and forming the groups.	The constraints of the Jigsaw collaborative learning flow were respected, and the flow of activities and distribution of groups in the classroom were achieved as desired (see Table 2) 46% of the students rated the PS-devices as quite useful, 38% as very useful, 12% as somehow useful, 4% as not useful Decrease the teachers' workload "The system may enable to create different dynamics without the need that the teacher is close to you explaining the next step to follow" (S1) "It avoids that the teacher decide the compositions of the groups If a student is not happy in her group, she could not blame the teacher" (S2) "I didn't need to indicate students in every moment what case each of them should read. Students were autonomous identifying their groups and task to accomplish. The group distribution was easier and agile since I didn't need to pay attention to where each student were going" (T1) "I can pay more attention to the tasks themselves and not that much to the organization" (T2) - Limited help of the teacher in the orchestration tasks (explaining meaning of the signals, tasks descriptions and moving the "signals" for the classroom collaboration areas) "Teachers needed to explain how to interpret the signals in the devices" (S3) "The teacher changes the position of the color cardboards to indicate the new group working areas" (O1) "The teacher shout that the Expert phase finished" (O2) - The system is not indispensable "The device is not indispensable" (S4) "This can be also done with papers of different colors, though with children using the devices may be funny" (S5) "It's helpful but it also depends on how expensive the devices are" (S6) "The teacher explains the activity at the beginning but the students ask her to remind them every task along the phases of the Jigsaw" (O3)	
Despite the unexpected incidents, teachers could easily rearrange the configuration of the orchestration transparently to the students. Teachers largely appreciated the flexibility supported by the system.	The Jigsaw flow was followed meaningfully despite the incidents without spending extra time (see Table 2). Teachers' comments and observations regarding flexibility aspects included: "The process for sending signals was easy; there was even a student that left the class during the second phase, and it didn't occasion a problem" (T3) "The system is very helpful, because it allows me to make changes during the activity in the signals to send" (T4) "In one of the devices (n° 24) the red led is not working" (O4) "One of the students left in the minute 30 of the activity" (O5)	
When compared to previous experiences of students and teachers, the system showed to facilitate a more organized and dynamic collaboration and a more engaging experience.	- 77% of the students experienced similar collaboration situations in the past - Collaboration more organized and dynamic: "The devices speed up the dynamic" (S7) "The devices facilitated the organization of the activities" (S8) "Very helpful using the devices because they enables a complete organization" (S9) "It appeared to be a very well organized activity!" (S10) "I value that along the whole activity we keep the rhythm of the dynamic" (S11) "The system supported the group formation and the changes of groups were more rapid than previous years" (T5) - The system facilitates the movement and mixture of students: "It's good that not always the groups are formed by the same people" (S12) "The movement in the classroom is motivating and favors collaboration and motivation" (S13) - More engaging: "The devices open our interest and raise expectations of what will be the next signal" (S14) "It's funny to see your color and then look for the place you need to go" (S15)	

The personal signals were seen and understood fairly well (see Table 4). Though it was not critical for the experience, it is interesting to note that they could see the signals of their classmates (though not as clear as theirs). Depending on the position of the students in the classroom, the cardboards indicating working spaces in the classroom were seen better or worse. Teachers' comments and observations pointed out that the students get familiar to the signals and devices very quickly and the process followed to distribute the signals is easy and agile (T6-7, O6-8).

Table 4. Findings: Usability of the system and directions for improvement

Findings	Findings Supporting data		
Findings	- Signals:		
Globally, the signals were seen and understood fairly well and quickly.	38% of the students said that they could see their signals in the PS-devices quite well, 35% very well, 12% not very well, 0% bad 62% of the students said that they could see the signals of their classmates quite well, 15% very well, 23% not very well, 0% bad 35% of the students said that they could see the "cardboard furniture signals" quite well, 42% very well, 19% not very well, 4% bad - Observations and comments regarding the global usability were: "The process followed for sending signals was easy" (T6) "The students get familiar with the device very quickly because it is very easy to use" (T7) "Students identify very quickly their colors" (O6) "All of the students saw the signals almost at the same time" (O7) "In the third phase students appeared to be used to the devices and understood very quickly what to do" (O8)		
More than a 70% of the students said that if they were to organize a similar activity, they would like to use the Orchestration Signal system. When asked about the positive aspects of the system they talked about dynamism, visual indicators, and engagement.	-73% of the participants said that if they were to organize a similar activity, they would like to use the signal system, 8% said that they won't like to use it and 5% indicates that it would depends on the situation. - More positive aspects indicated by the students (dynamism, visual, engaging) "Enabling a more dynamic class" (S16) "Facilitating a rapid group formation" (S17) "Fluid organization" (S18) "Fosters students mobility in the classroom" (S19) "New, motivating, funny" (S20) "Raise expectations, curiosity, engagement" (S21) "The organization of the dynamic is highly visible you do not need to read continuously the description of the "logistics"" (S22) "All the students pay a lot of attention to the device, expecting the signals" (O9)		
Since the devices were prototypes, their design was not optimal in terms of size, weight and robustness. Some of the students did not were the PS-devices as expected and the students receiving only one color were confused thinking that they might need to see a second color. Future work proposed by the teachers include, the addition of intelligent functionalities to the PS-manager, being able to send signals also to furniture or locations in the classroom, and enabling students to send signals to the teacher from their PS-devices.	- Prototype "It is important that all the devices work well" (S23) "They may be too delicate for children" (S24) "It's big" (S25) "In the use of colors you should consider the people suffering from color-blindness" (S26) "Sometimes the colors were confusing" (S27) "It is a prototype for normal use the hardware would need to be more robust" (T8) "Make more comfortable devices some students just had them in their hands" (T9) "The manager tool could be more "intelligent" performing automatic groupings or suggesting what changes to do in case of incidents" (T10) "It would be wonderful if I could also assign signals to the places in the classroom, instead of using paper indicators" (T11) "It would be interesting if students could also send signals to the teachers from their devices, for example to indicate that they need help" (T12) "Some students didn't wear the devices and just put them on the table" (O10) "After picking their cases, only 3 (out of 6) men and 6 (out of 18) women wore the devices" (O11) "Some students with only a color were expecting for a second color, considering that they might have a pair of colors" (O12) - Classroom space "The spaces were not too comfortable for discussing in groups" (S29)		

A 73% of the students said that if they were to organize a similar activity, they would like to use the Orchestration Signal system. They highlighted the dynamism (S16-19), visual indicators (S22), and engagement effect (S20-21, O9) of the approach as its more positive aspects. Regarding the aspects for improvement, it became clear that the robustness, size and weight of the PS-devices are important characteristics that need to be improved towards a lighter, more compact device (S23-25, T8-9, O10-11). No communication problems in the transmission of the signals appeared during the experience. Finally, the use of mono- and bi-color signals seemed to be confusing, since some students receiving a mono-color signal were waiting during a brief moment for an eventual second color (S26-27, O12). Additional facilities proposed by the teachers to be supported by the system were the incorporation of intelligent functionalities to the PS-manager (T10), being able to send signals also to furniture or locations in the classroom (T11), and enabling students to send signals to the teacher from their PS-devices (T12).

5 Conclusions and future work

This paper has introduced a system that uses network linked ubiquitous computing devices to distribute signals to students indicating orchestration aspects in face-to-face settings. Examples of orchestration aspects that can be indicated with the signals include coordination indicators regarding group membership, collaboration areas assigned to each group, or distribution of resources and roles within groups. The prototype is named Orchestration Signal system and includes two components: an Orchestration Signal manager, which enables teachers to configure color signals to be transmitted, and a set of Personal Signal devices, which can be worn by students and display the transmitted orchestration signals.

The Orchestration Signal system has been used in a real classroom activity based on the Jigsaw collaborative learning flow pattern. Students received signals in their personal devices indicating which documents they should read, in which group they were and in which area of the classroom they were expected to collaborate. The findings, analyzed following a mixed evaluation method, show that the system enabled and facilitated the Jigsaw activity with a positive impact in decreasing the teachers' workload regarding the orchestration tasks. When compared to previous similar experiences, participants also indicated that the system supported a more dynamic, agile, organized and engaging activity. The system proved to flexibly support changes derived from unexpected incidents that emerged during the experience.

Future work include conducting new experiences in classrooms and other educational spaces, such as the playground, implementing diverse collaborative learning flow patterns, such as the Pyramid or the Simulation or Roleplay [19]. These new experiences will incorporate revised versions of the prototype towards lighter and

more compact PS-devices and an easier-to-use OS-manager extended with additional facilities for random composition of groups, consideration of the intrinsic constraints of the flow patterns, etc. Moreover, we plan to incorporate a sound signal to indicate the change of phases and add a new component to the system that will be easily bound to classroom furniture so that it can also receive and visualize configurable signals. Furthermore, we are also working towards supporting active interaction between the personal devices and the manager and between several personal devices, in a mesh node interacting on a multipoint fashion, so as to facilitate collaborative learning activities where the management of the orchestration could be also controlled by the students.

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